

See Who is Using a Device Connected to the Box

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Applies to: Premium Members

Child's devices: Windows, MacOS, Chromebook, Android, iOS, or any device with a web browser

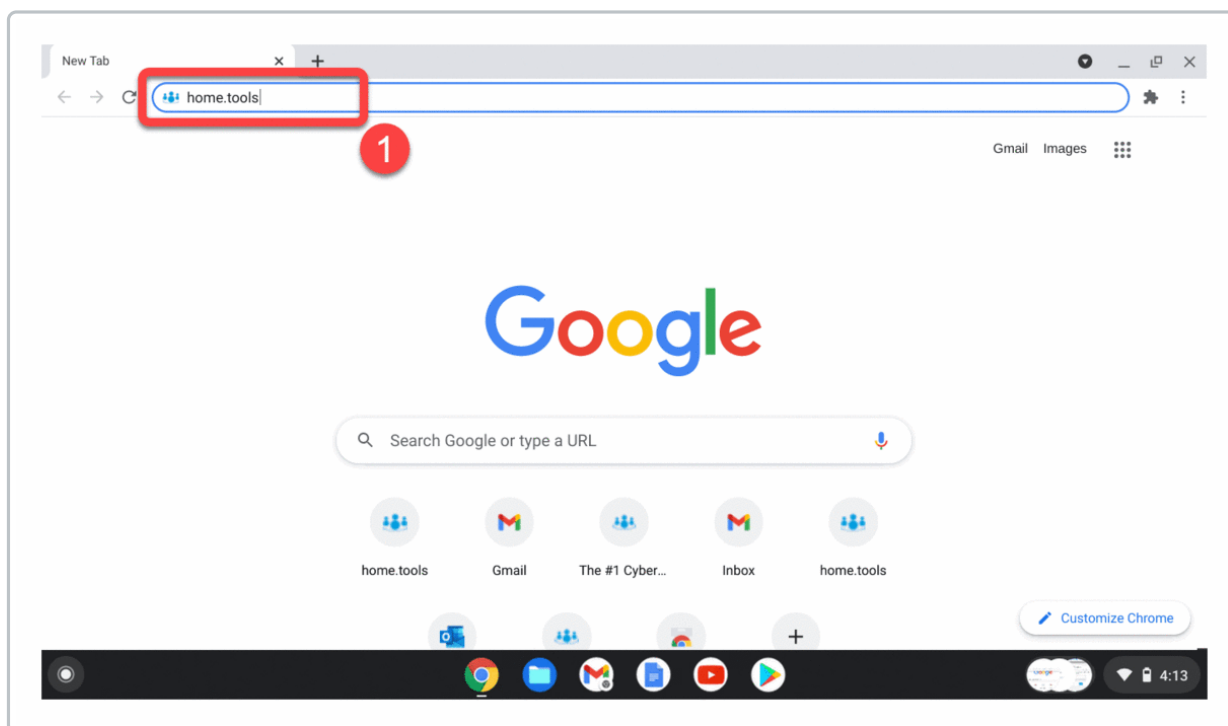
Article type: Optional Steps

See Who is Using a Device

A Parent can see who is borrowing a computer or device connected to the Box from their app.

- [See or Change a Device Owner](#)

But, what if you don't have access to the Parent app? Use the same **home.tools** diagnostic page to see who is using the Device inside a web browser.



1. Open **Chrome, Safari** or a **web browser**
Go to <http://home.tools>
2. At the bottom of the page, click **Troubleshooting stats**
3. Review the listed details
 - Device name**
 - Current user**
 - Borrowed from**
 - Age Profile**