

# Buy a Family Zone Box (Australia and New Zealand)

Last Modified on 2022-03-25

Applies to: Current Insights or Premium Members in Australia and New Zealand

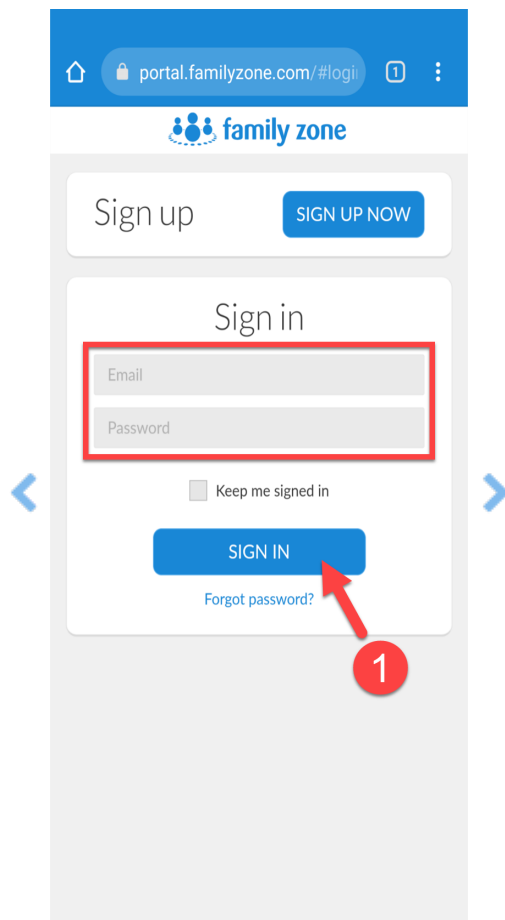
Parents devices: Android or iOS

**Please note:** The Family Zone Box is only available in Australia and New Zealand

## Buy Your First Box or Add Another Box

Parents in Australia and New Zealand can set up the Family Zone Box to monitor internet content accessed through gaming consoles, personal assistants, computers, and visiting mobile devices. The Box is attached to your internet provider's modem-router to ensure that your children access age-appropriate web content in your home.

From your iOS or Android phone or tablet:



1. Open Chrome, Safari or a web browser  
Go to [portal.familyzone.com](https://portal.familyzone.com)  
Sign in with your Parent email and password
2. In the upper right, go to **your name** > **My services**
3. Tap **Visit the shop**
4. Tap **BUY NOW**

5. Go to the bottom  
Select the **Family Zone Box**  
**Insights Subscribers** purchase a bundle of the Box and a 12-month Premium Subscription  
**Premium Members** purchase the Family Zone Box  
Tap **CHECKOUT**
6. Enter your **Shipping Address**  
Tap **SAVE**  
Select a payment method and follow the steps

Your checkout options are based on the payment settings on your phone or tablet. Your payment options include Apple Pay, Google Pay, Shop Pay (formerly Shopify Pay) and credit card checkout.

## After Your Box Arrives

After your Box arrives, use your Parent phone or tablet to

- [Install the Family Zone Box \(Australia and New Zealand\)](#)

A Parent's iOS or Android phone or tablet is like a remote control to allow or stop connections to your home WiFi. You will be able to manage the level of filtering on gaming consoles, streaming media devices, and smart home devices from your Connect app.

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