

Install on a Child's iPhone or iPad

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Applies to: Insights and Premium Members

Child's device: iPhone or iPad

How to Install Family Zone for Children

Install the Connect App on a Parent's phone or tablet and create a Family Zone account first.

- [Install on a Parent's iPhone or iPad](#)
- [Install on a Parent's Android](#)

After you set up your Parent's app, take the following steps to install Family Zone on your Child's devices. Use your Family Zone account (email and password) to complete the steps.

Download the Connect App

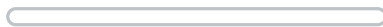
On your Child's iPhone or iPad:



1. In the **App Store**, find **Family Zone Connect**
Tap **GET**
2. Enter the *password for this Apple ID*
Tap **Install**
3. Tap **OPEN**

Install the Connect App

On your Child's iPhone or iPad:



1. Tap **Sign in**
2. *Read* the legal documents and tap **Next**
3. Enter the *Parent email and password* for your Family Zone account
Tap **Sign in**
4. Tap **Child**
5. Tap your *Child's name*
If it is not listed, tap **+ Add** at the top-right

Download the Family Zone Profile

The Family Zone profile contains the settings for the secure filtering of web content on your Child's phone or tablet.

1. At the "*To protect this device ...*" message, tap **NEXT**
2. At **The Family Zone profile**, tap **DOWNLOAD PROFILE**
3. At **Profile Downloaded**, tap **Close**
4. At the "... **download a configuration profile**" message, tap **Allow**

Install Profile in Apple Settings

1. Open the **iOS Settings** and tap **Profile Downloaded**
2. Tap **Install**
3. Enter the *passcode* for this iPhone or iPad
Tap **Next**
Tap **Install**
4. Tap **Trust**
5. *Wait* 5-10 seconds for the Device to sync
In **App Management Change**, tap **Manage**
6. When you see **VPN > Connected**, tap **< Back**

Allow Location Tracking

1. Return to the **Connect App**
Tap **Done**
2. At **Location**, tap **ALLOW**
3. When you see "**Connect active**" (Insights) or **Play, Study, School or Sleep** (Premium)
Restart the device to close open connections
Return the phone or tablet to your Child

Insights and Premium Members will be able to access Recent Activity, Weekly Reports, and Snapshots of your Child's web content. We will send you Alerts of risky internet activity. Our Online Safety Experts provide advice to Parents with information on apps, activity, and alerts.

Parents with a Premium Membership can turn on optional blocking and schedules for their Child's internet access.

Steps for iOS 15 iCloud Private Relay

If your family has a *paid subscription* to iCloud, verify the Private Relay is turned off. The iCloud Private Relay prevents monitoring of web content on your Child's iPhone or iPad.

On your Child's iPhone or iPad:



1. In the **iOS Settings**, tap on your **Child's Apple ID**
2. Tap **iCloud**
3. Go down and tap **Private Relay**
4. Ensure the **Private Relay** slider is *off* (gray)

Tap the **< left arrow** at the top of the screen to back out of the iOS Settings

Restart your Child's iOS **Device**

Cyber safety on every device, everywhere

- Overview - [Family Zone Products Guide](#)
- Member Benefits Australia and New Zealand - www.familyzone.com/anz/families/plans
- Member Benefits United States - www.familyzone.com/us/families/plans