

# Change the Primary Parent in the Android App

Last Modified on 2021-08-06

Applies to: Insights or Premium Members who invited other Shared Parents from the Android app

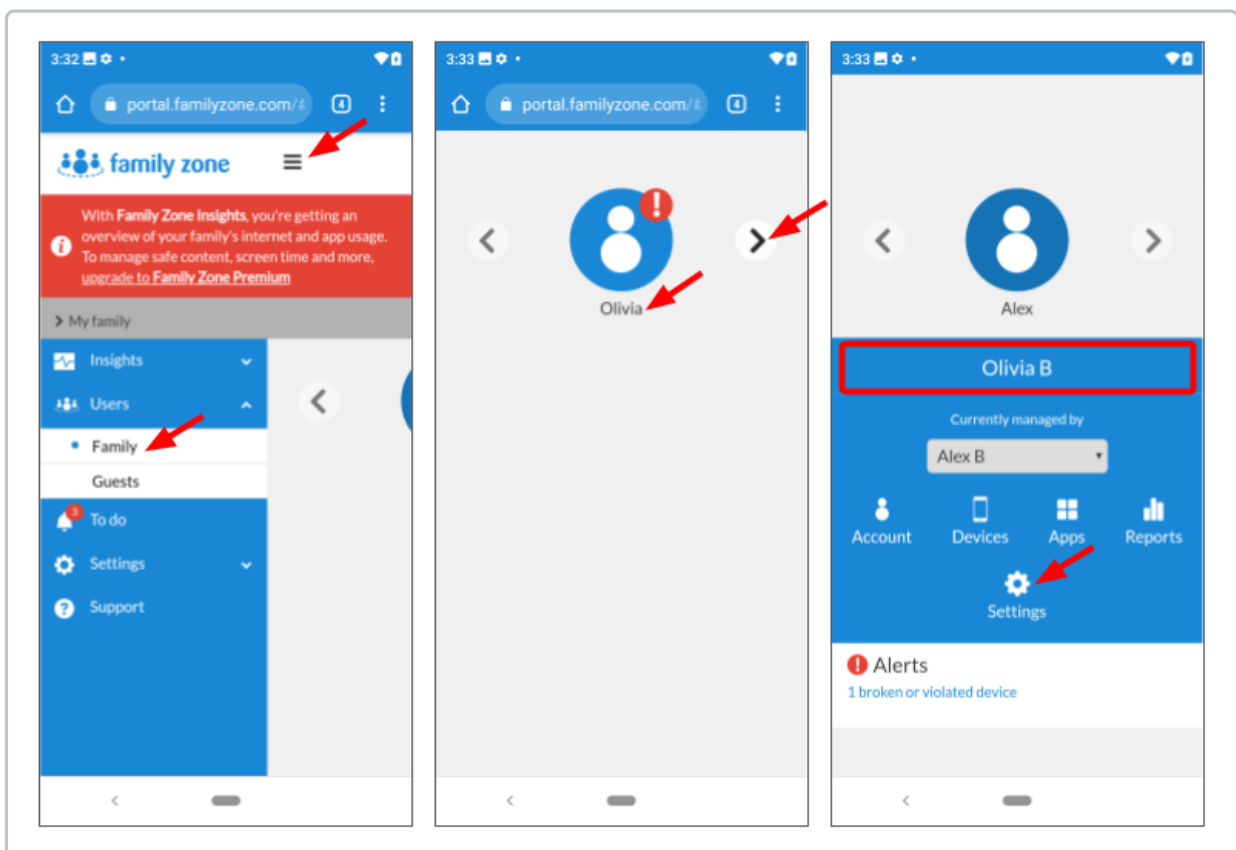
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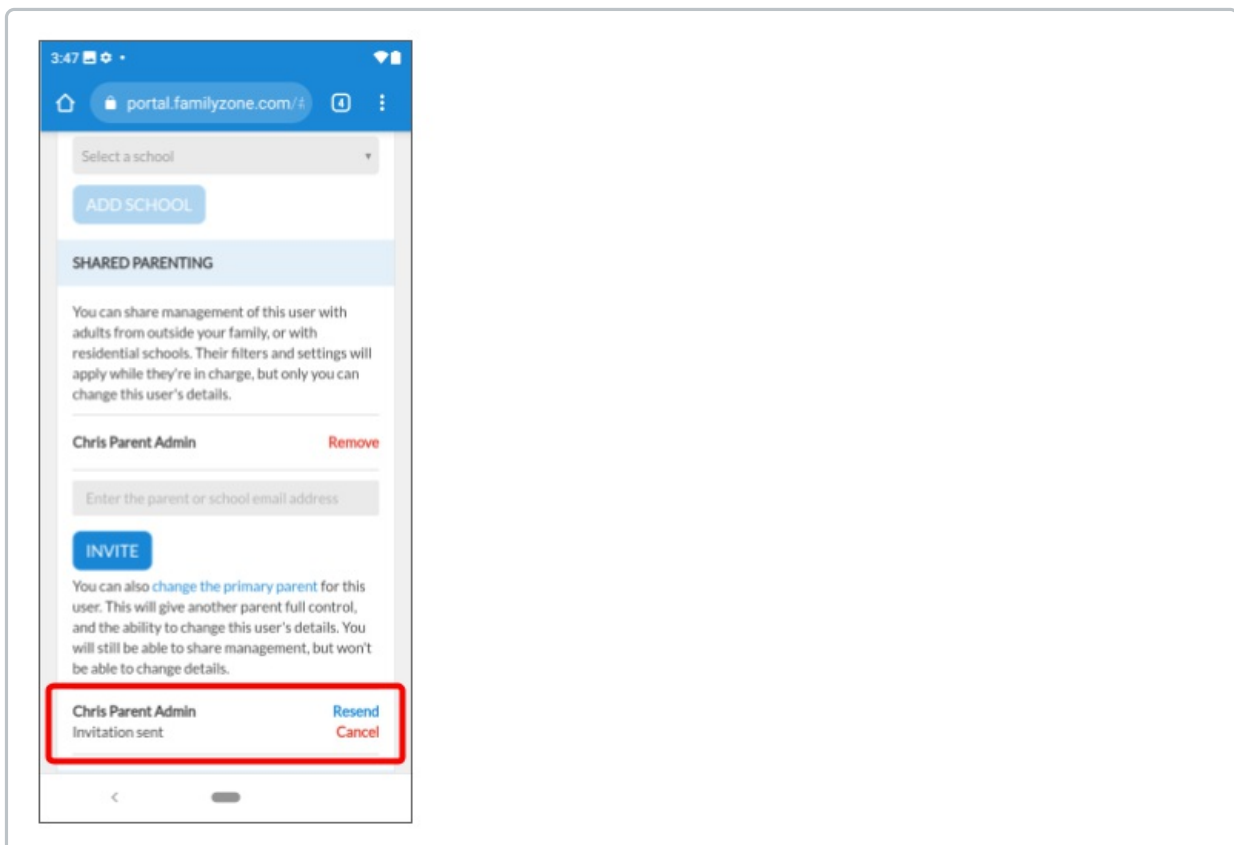
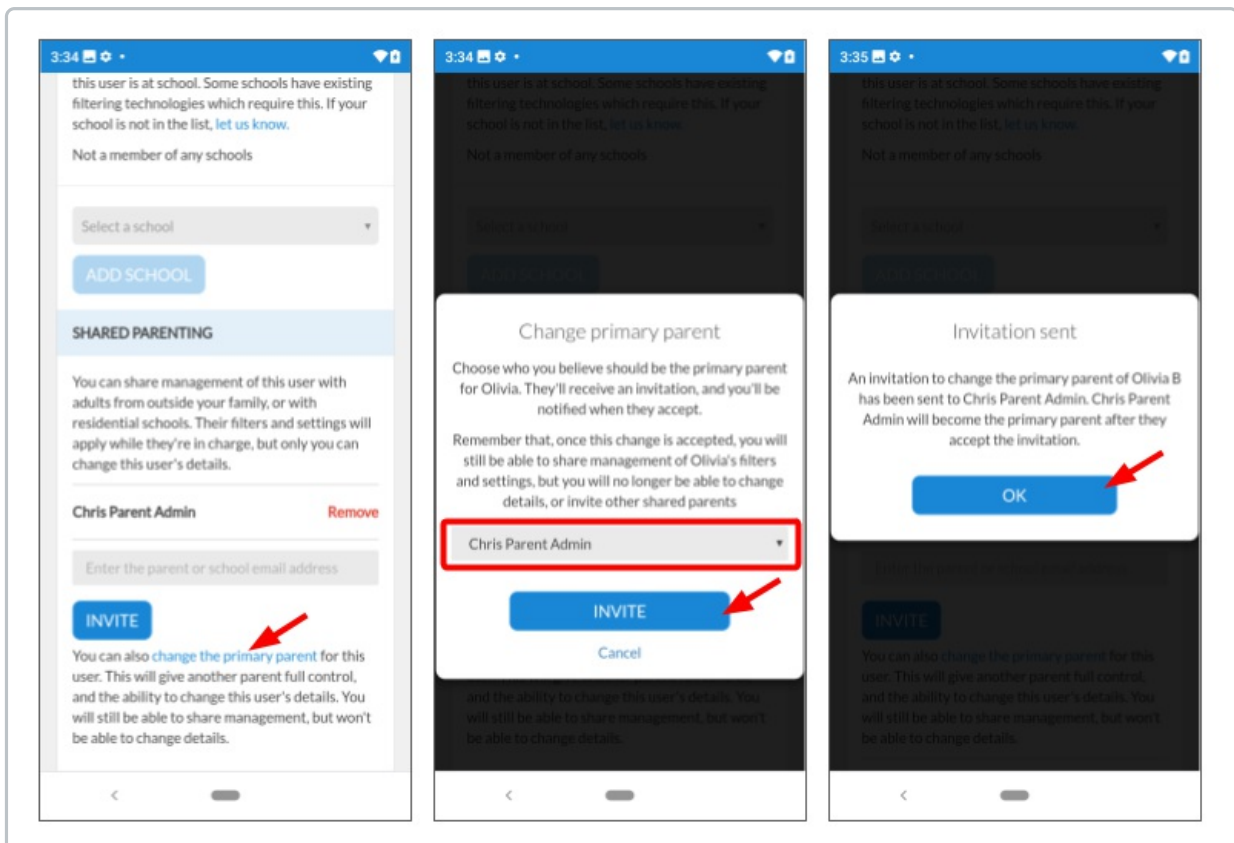
Requirement: Only the Primary Parent can edit the Primary Parent in a Shared Parenting arrangement

## Primary Parent Responsibility

The Primary Parent has the responsibility for managing the Child and the Shared Parenting. Sometimes the Shared Parent should become the Primary Parent. Here's how the Primary Parent can give the responsibilities and move to the Shared Parent role.

On the Primary Parent's Android phone or tablet:





1. Open Chrome or a web browser
2. Go to <https://portal.familyzone.com>  
Sign in with your email and password
3. Tap the menu icon > Users > Family
4. Tap the right arrow until you see your Child

- Tap your Child's name
5. Tap Settings
  6. Move down to SHARED PARENTING
  7. Tap the blue text "change the primary parent"
  8. As needed, select the Parent's name if there is more than one Shared Parent  
Tap INVITE
  9. At the confirmation message, tap OK  
Close the web browser

Notice you can resend or cancel your invitation for the other Parent to take charge of the Shared Parenting responsibilities. Once they accept the invitation, they can edit your Child's details, add or remove Shared Parents, and add mobile Devices to your Child's account. You will become the other Parent and will not have access to these functions.

As the other Parent, you can take control of monitoring your Child's online activity when they come to your home. You will receive Alerts and have access to Weekly Reports and Snapshots.

## What is a Parent Versus a Shared Parent?

A Parent is a guardian in the home who is allowed to change the monitoring and edit Family details. A Shared Parent is a guardian or other parent with a separate Family Zone account with different monitoring rules for a Child's activity.

A Parent or Shared Parent can be used for any guardian such as grandparents or babysitters.

The Parent access is added or removed using the Family menu. The first parent (Primary Parent) adds Shared Parents through the Family section. The Shared Parent name and email is added to a Child's details.

- [Users and Parent Access Guide](#)
  - [Shared Parenting Guide](#)
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