

# Resend a Shared Parent Invitation in the iOS App

Last Modified on 2021-07-21

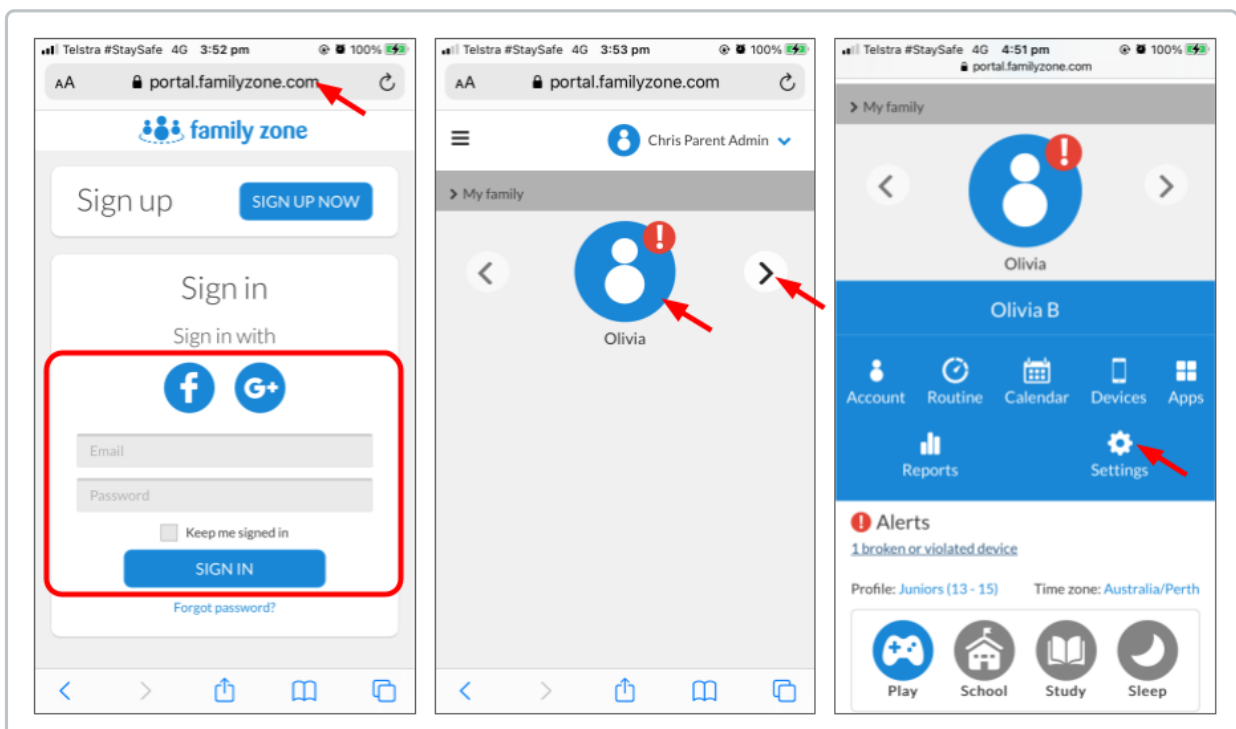
Applies to: Insights or Premium Members logging on as a Parent in the iOS app

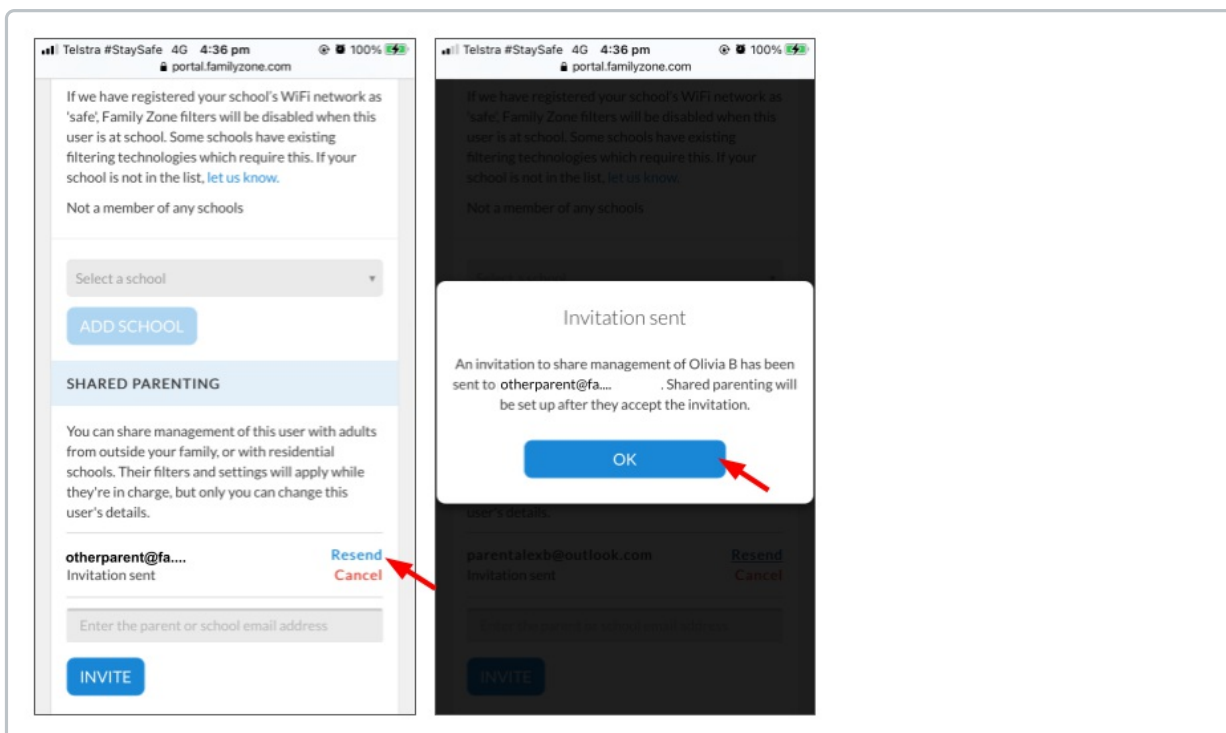
Article type: Advanced options

## Resend a Shared Parent Invitation

Parent accounts can be added for guardians and caregivers responsible for managing a child's devices and online activities. Parents can be any type of guardian, family or non-family.

On the Primary Parent's iPhone or iPad:





1. Open a web browser (Safari or Chrome)
2. Go to <https://portal.familyzone.com/#myFamily>
3. Sign in with your Parent email and password  
Or sign in with Facebook or Google
4. Tap the right arrow until you see your Child's name  
Tap on your Child
5. Tap on Settings
6. Move down to SHARED PARENTING  
Tap on Resend
7. Tap OK

The other Parent will receive another email with a link. They use [How to Accept a Shared Parent Invitation in the iOS App?](#) to accept the Shared Parenting.

If the Resend option is not available and you see Remove, the other Parent already accepted the invitation.

## What is a Parent Versus a Shared Parent?

A Parent is a guardian in the home who is allowed to change the monitoring and edit Family details. A Shared Parent is a guardian or other parent with a separate Family Zone account with different monitoring rules for a Child's activity.

A Parent or Shared Parent can be used for any guardian such as grandparents or babysitters.

The Parent access is added or removed using the Family menu. The first parent (Primary Parent) adds Shared Parents through the Family section. The Shared Parent name and email is added to a Child's details.

- [Users and Parent Access Guide](#)

- [Shared Parenting Guide](#)
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