

Ignore a To Do

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Applies to: Insights Members and Premium Members

Parent's app: iOS or Android

Article type: Optional steps

Permanently Remove a To Do

From a Parent's phone or tablet:



1. In To do, tap **OPTIONS**
2. If you are satisfied you have resolved the Red Alert, Quick Time Change or Device Borrow Request, Tap **IGNORE**
3. Close the **Connect App**

If you have Red Alerts you want to deal with later, leave these on the list. Red Alerts will not clear until the fix to your Child's Device is detected.

Requests to Borrow a Device or to have a Quick Time Change will automatically be removed within an hour if no action is taken.

When you Ignore an Alert, it is permanently cleared from your list. If you ever want to go back and look at a pattern for the To dos, view up to 4 weeks of activity in the Weekly Snapshots or see a List of Red Alerts.

- [See Weekly Snapshots](#)
 - [See a List of Red Alerts](#)
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