

Check for Alerts by Device

Last Modified on 2021-09-30

Applies to: Insights and Premium Members

Parent's app: iOS or Android

Article type: Advanced options

Check for Devices with Alerts

Check for issues across all of your Family's monitored Devices. See the details of the issue, such as the Device has not been seen by Family Zone.

On a Parent's phone or tablet:



1. In **Settings**, tap **Devices**
2. If you see a **Device** with a *red banner*, tap on the **Device**
3. Note the **Device name**, **Device Owner**, and **Device type**

As a Parent, you can take the following steps:

- You want to look for a lost Device. View the last know Device Locations or Activity up to 7 days back.
[See a Child's Device Location](#)
[See a Child's Recent Activity](#)
 - You want to see all Red Alerts associated with this Device. Use the Red Alerts to understand potentially risky web activity and content.
[See a List of Red Alerts](#)
 - The Device is being used by a Parent and does not need to be monitored.
[See or Change a Device Owner](#)
 - You no longer own the Device. Stop monitoring a Device no longer part of the Family.
[Remove a Device](#)
-