

# Change a Parent's Details

Last Modified on 2021-10-12

*Applies to: Insights and Premium Members*

*Parent's app: iOS or Android*

*Article type: Optional steps*

## Edit a Parent's Details

Parents can edit their name and contact details inside the Connect App.

### WARNING

If you linked your **Child's Device** in the **School Community**, ask your **Child's School** to update your email address.

Your email address links your **Child's Devices** to your **Child's School** time activity. You may not be able to access your **Child's School** time before your **Child's School** has updated your email address in their system.

On a Parent's phone or tablet:



1. In **Family**, tap **Parents**
2. Tap on a **name**
3. In the upper-right, tap **Edit**
4. Change any of your details
  - First name**
  - Last name**
  - Email address**
  - Time Zone**
  - PIN** (to sign in to your Child's Devices)
5. Tap **Done** to save

The contact details for weekly reports, email alerts, and billing are updated.

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