

# End a Borrow Request

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*Applies to: Premium Members*

*Parent's app: Android or iOS*

*Child's device: Android, iOS, Windows, MacOS, Chromebook or home devices connected to the Family Zone Box*

*Article type: Optional steps*

## End the Borrowing of a Device

A Parent has the option to stop the borrowing of a Device before the timer runs out. A Parent has two options to end the borrow remotely from their phone or tablet -- or directly from the web browser on their Child's device. The Device filtering will return to the Device Owner's age profile after the borrowing has ended.

### From a Parent's Connect App

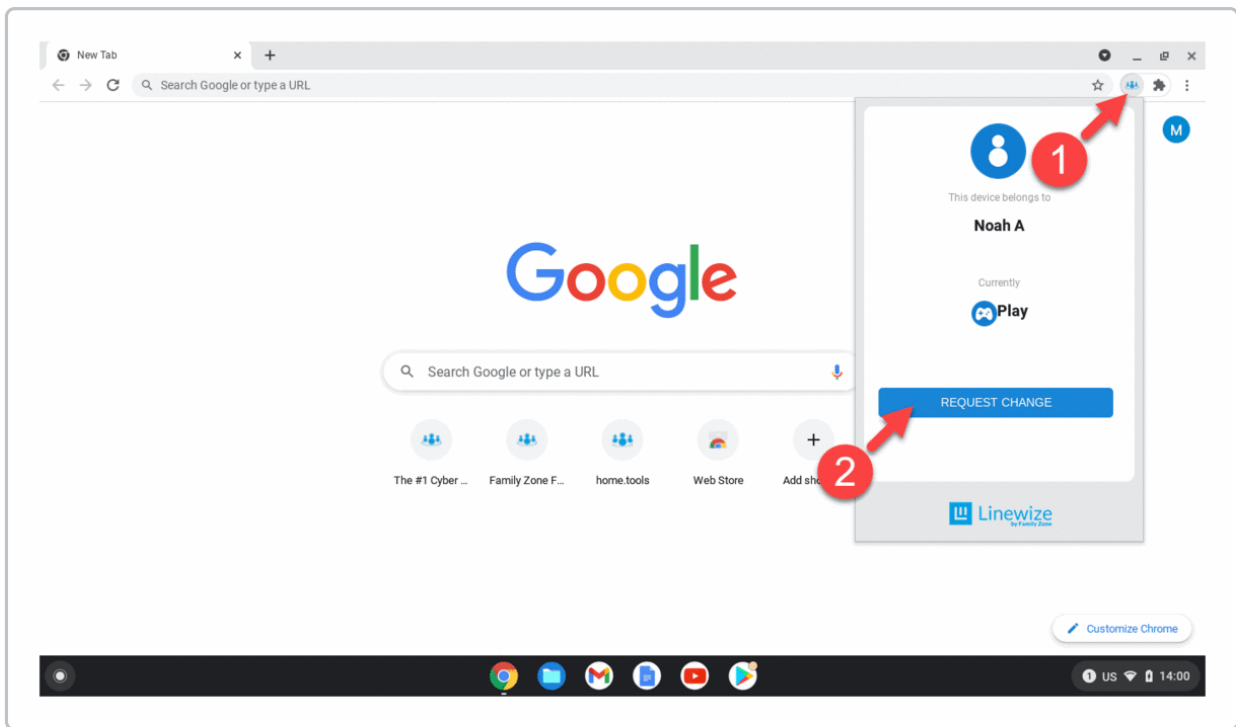
From a Parent's phone or tablet:



1. In **Settings**, tap **Devices**
2. Tap on the *borrowed Device*
3. Tap **End Borrow**
4. Tap the ← left arrow

### From a Laptop Running Connect

On your Child's Mac, Windows or Chromebook running Connect:



1. Click on the **Family Zone Connect** icon  
Chrome - top-right in the Extensions area  
Mac - top-right in the Menu Bar  
Windows - in the Taskbar (shown here)
2. Click **REQUEST CHANGE**
3. Click **Parent settings**
4. Enter your *Parent PIN*  
Click **NEXT**
5. Click **CANCEL LOAN**
6. At the **Change successful** confirmation, click **OK**
7. Click **Close now**

## From Your Child's Phone or Tablet

From your Child's phone or tablet:



1. The **Connect App** will show the *Device is borrowed*
2. In Safari, Chrome or a web browser, go to <http://home.tools>  
Tap **Parent settings**
3. Enter your 4-digit **Parent PIN**  
Tap **NEXT**
4. Tap **CANCEL LOAN**
5. At **Change successful**, tap **OK**
6. Tap **Close now** to log out of your Parent account

The original device owner's cyber safety settings are synced through the internet with the device within 30 seconds to 2 minutes.

