

Cancel the Sleep Time Consequence in the iOS App

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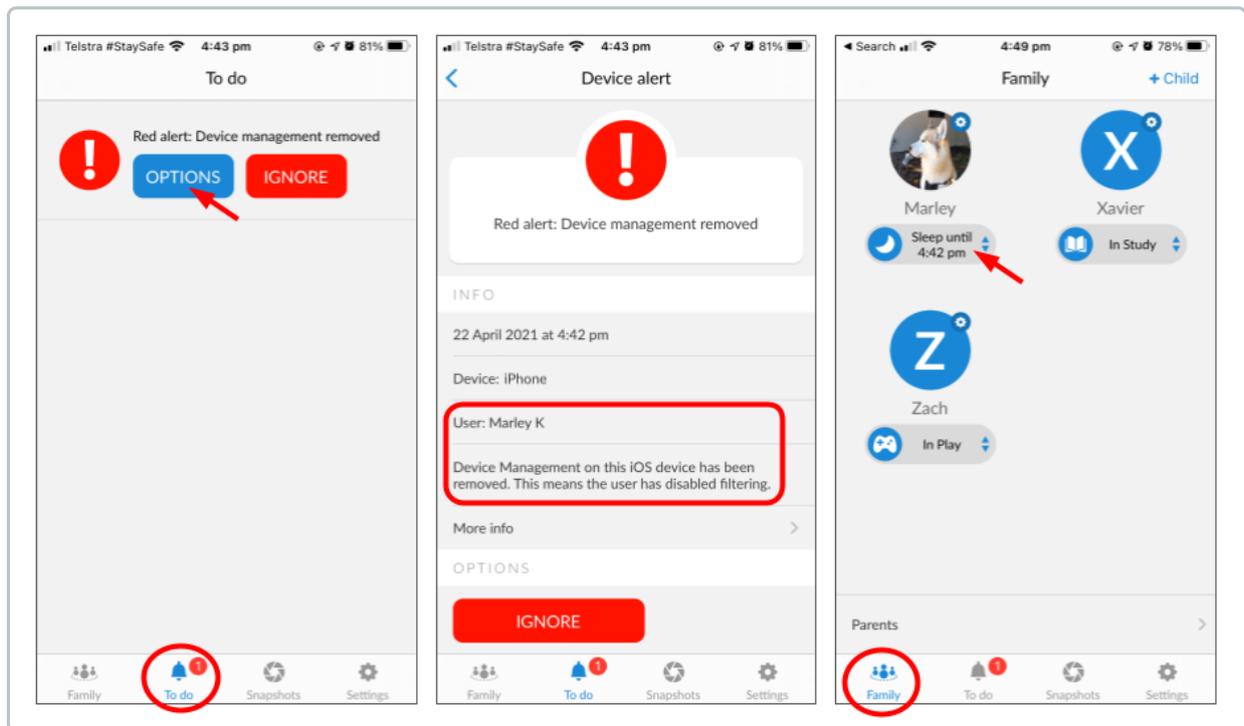
Applies to: Premium Members using the Parent's app on iPhones and iPads

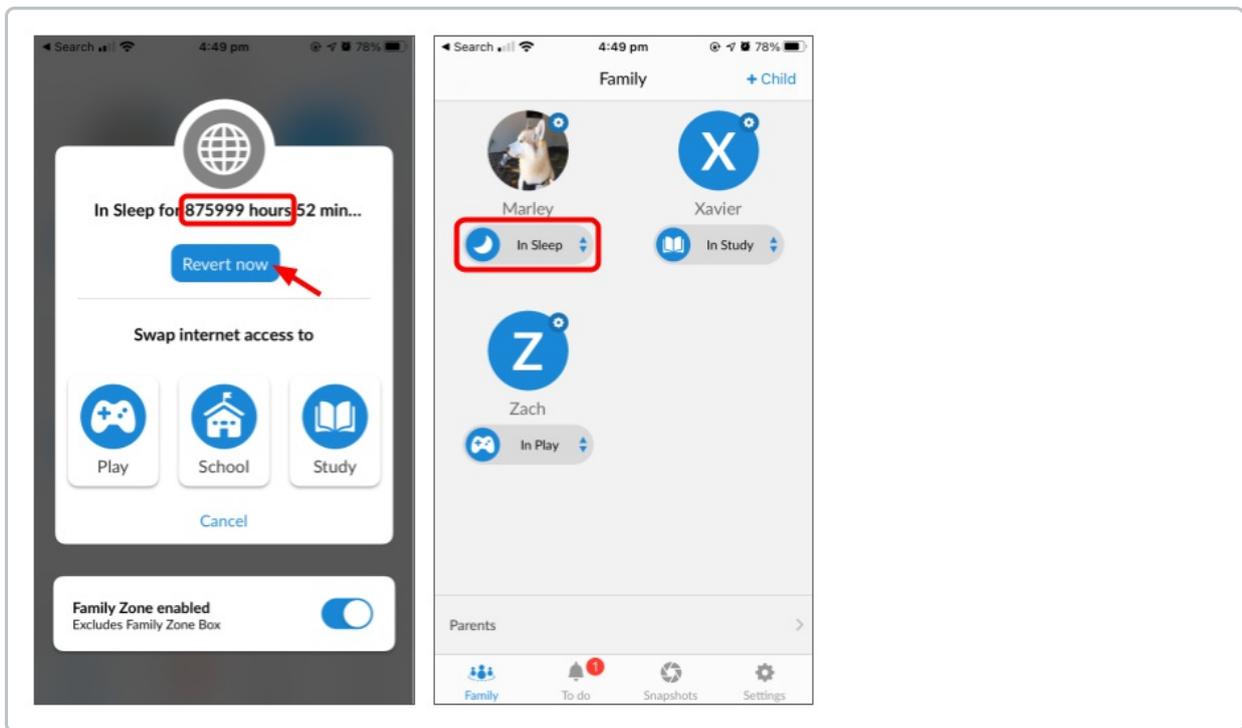
Article type: Advanced options

Unlock a Child's Phone or Tablet

Family Zone will notify the Parent if Consequences are applied to their Child's device. After the Parent and Child have discussed why the phone or tablet was locked into Sleep time, use these steps to unlock it.

From a Parent's iPhone or iPad:





1. Log into the Family Zone app as a Parent
2. In To do, find the "Red alert: Device management removed"
Tap OPTIONS
Do NOT tap Ignore. Ignore permanently removes the Alert.
3. Look in User for the Child's name and device type
4. Go back to Family, tap the Child's name
Note, the Sleep Routine has been set to disconnect their device from the internet for over 10 years!
5. Tap Revert now to allow the device to return to the scheduled Routine
6. On the Child's device, reinstall Family Zone
Your steps may include adding the iOS Profile or the Android CA Certificate, again
See one of the following articles to reinstate Family Zone cyber safety:
[Troubleshooting Restore Family Zone on Apple iOS](#)
[Troubleshooting Reinstate Device Management on Android Devices](#)

Consequences are an advanced function. We encourage Parents to tap into our Cyber Experts' advice to help children grow to manage their own online behavior.

Consequence	Child's Android or iOS	Child's laptop
Disable all apps for 60 minutes if Family Zone is tampered with	Apps on phones and tablets cannot connect to the internet if the cyber safety filtering has been bypassed or disabled. Parents need to restore the Family Zone app and setup.	No changes to laptops.

Consequence	Child's Android or iOS	Child's laptop
Disable all apps for 60 minutes if hazardous apps are installed	Apps on phones and tablets cannot connect if apps with adult content or dangerous activity are installed. Parents need to remove the risky app(s).	Child changes to laptops.
Put users into "sleep" time if the Family Zone app is removed	Internet access is disconnected on mobile devices, too -- until a Parent cancels the Sleep Routine.	Internet access is disconnected if a Child uninstalls Mobile Zone or Family Zone for Laptops. Parents need to restore the Family Zone app and setup.
Put users into "sleep" time if their device operating systems are violated or jailbroken	Internet access is disconnected on mobile devices, too -- until a Parent cancels the Sleep Routine.	Internet access is disconnected if a Child modifies Windows, MacOS or Chromebook to bypass the cyber safety. Parents need to restore the Family Zone app and operating system setup.

Limit Access to iOS Device Features

iOS 13 (2019) and newer:

- The device camera
- For more details, see Apple's article at <https://support.apple.com/en-au/HT201304>

For iOS 12 (2018) and older devices, tap the toggle to allow (blue) or to prevent (gray) access to:

- In-App Purchases
- iTunes
- Explicit iTunes Content
- The device camera

Limit Access to Android Device Features

For Android phones and tablets, tap the toggle to allow (blue) or prevent (gray) access to:

- Install or uninstall of apps
- The device camera

Feel free to [browse our website](#) or contact us through our online chat for help finding the tips you and your child can use.
