

See or Change a Device Owner

Last Modified on 2021-09-15

Applies to: Insights and Premium Members

Parent's app: iOS or Android

Child's device: iOS, Android, Windows, MacOS, Chromebook and devices connected to the Family Zone Box

Article type: Optional steps

See Device Owners

Parents have the option to reassign Devices to another Family member. The Device Owner's age group determines the default level of monitoring on the Device.

From a Parent's Connect App

From a Parent's phone or tablet:



1. In **Settings**, tap **Devices**
2. Review the list of **Family members** and their **Devices**

A Child's Phone or Tablet or the Family Zone Box

As a Parent, you can see a Device Owner and a Borrower from your Child's phone or tablet.

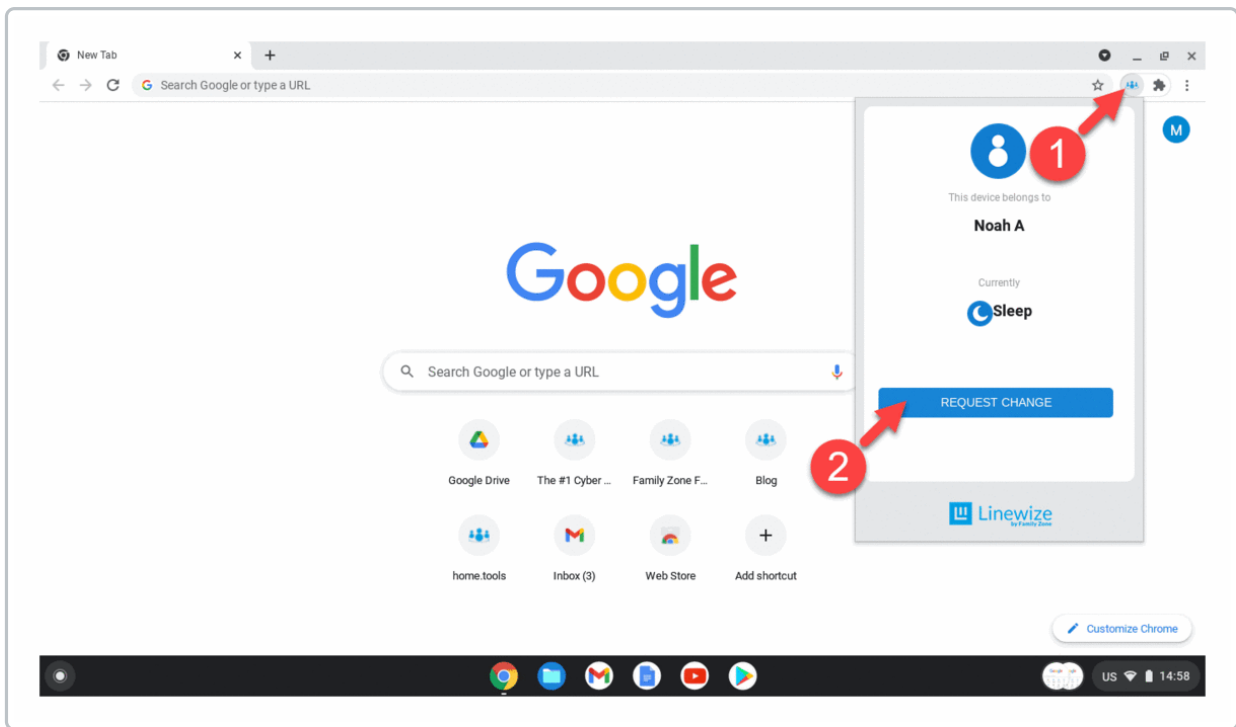
Premium Members in Australia and New Zealand can also use these steps to check any device connected to the filtered Family WiFi on the Family Zone Box.



1. In Safari, Chrome or a web browser, go to the diagnostic page <http://home.tools>
2. At the *bottom* of the screen, tap **Troubleshooting stats**
View the **Device Owner** and their **Age profile**
Also, see any **Current user**'s borrowing the **Device**

The home.tools diagnostic page is ideal for devices connected to the filtered Family WiFi on the Box in Australia and New Zealand.

From Connect on a Child's Laptop



1. Click on the **Family Zone Connect** icon
Chrome - top-right in the Extensions area
Mac - top-right in the Menu Bar
Windows - in the Taskbar (shown here)
2. Click **REQUEST A CHANGE**
3. Click Troubleshooting stats
4. View the
Device name
Device owner
Borrower (if the Device is currently being borrowed)
Age profile for the active user

Change a Device Owner

The Device Owner determines the default age group for the web content monitoring. The Device Owner is set during the install of Family Zone Connect. The Device Owner can be changed from a Parent's Connect App after the install is finished.

When many Family members share a computer, set the Device Owner as the youngest member of your Family. Only the Parents and older Children will need to use their PIN or ask for permission to get their Age Profile access.

From a Parent's Connect App

On a Parent's phone or tablet:



1. After completing the steps to see the **Device Owner**, tap on a **Device**
2. Tap **Edit**
3. Tap on **Owned by**

4. Tap on another **Family member**
5. Tap **Done**
6. Tap the ← left arrow

The new Device Owner will be displayed on the device within 30 seconds to 2 minutes after the Device connects to the Internet. Device Owners can only be changed in a Parent's Connect App.
