

Turn On Location Tracking on Android Devices

Last Modified on 2021-12-03

Applies to: Insights and Premium Members

Child's App: Android

Turning On Location Tracking

Location tracking is typically turned on as part of the install steps on the Child's Android device. Use these steps if you skipped location tracking or turned it off on your Child's phone.

Schools do not share location information.

Device locations are not available for School owned Devices. Additionally, location information is not tracked during the time a personal phone or tablet is connected to a School's network.

On your Child's Android phone or tablet:

1. Open the Connect App
2. At the top-right, tap the gear icon
3. Enter your Parent PIN
4. In the open Settings screen, tap to turn on Track location

Android 10 and 11 Location Settings

Additional Steps for Android version 10 (2019) and newer:

After tapping Enable Location, The Connect App will display an Enable device location pop-up.

1. Tap OPEN SETTINGS
2. In App Info, tap Permissions
3. In App permissions, tap Location
In Location permission, tap Allow all the time
4. At the top-left, click the back arrow 4 times until you return to the Connect App

You are done activating the Location Tracking. As a Parent, you will be able to see the last known location of the Child's Android phone or tablet from your Connect App.
