

# Install Connect on a Parent's Android

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*Applies to: Existing Insights and Premium Members in Australia and New Zealand*

*Devices: Android phones and tablets*

## How to Install Family Zone for Parents

Family Zone lets kids be kids - and empowers parents to be parents. The Parent version of the Connect App must be installed and set up before you install Connect on any of your Child's devices.

### Get Connect in the Play Store

On a Parent's Android phone or tablet:

1. In Google Play, search for the **Family Zone Connect** app
2. Tap **Install**
3. **Open** Family Zone after it downloads
4. Tap **Sign in**
5. Enter your account email address and password, then tap **Sign in**
6. Read the legal information, then tap **Accept**
7. Tap **Parent**, for who will be using the device

If you are already using fingerprint or face ID "biometrics" on your Android phone or tablet, you can use it to lock your Family Zone settings. You can change the biometric sign-in at any time.

- [Use a Fingerprint to Sign In to the Android App](#)

#### What is the difference between a password and a PIN?

##### Password

Parents use a password to add, edit or remove details about the Family members. The password are needed to make changes to billing and subscriptions. Passwords are used to turn off tracking, remove devices from the Family, and uninstall Family Zone from a Child's device.

##### PIN (Personal Identification Number)

A Parent uses their PIN to authorize changes such as changing Sleep time to Play or Study time. Parents have the option to also set a PIN for a Child. The PIN is used to borrow a phone, tablet or computer with the access level set by the Parent.

##### Fingerprint ID and Face ID (biometric) Logins

The "biometric login" is used by a Parent to prevent a Child from opening the Connect app on a Parent's phone. Biometric data is stored on a phone or tablet and cannot be accessed by Family Zone.

## Add your Child's Details

Use the steps below to add a child to your Family Zone account:

1. Tap **+ Child** in the top right of screen
2. Type in your Child's **First** and **Last Name**
3. Tap in the **Date of Birth**
4. Select the *year, month* and *day* of your Child's birthday
5. Tap **Ok**
6. Tap **Done**

Use your Connect app to access summaries and alerts about your Child's internet activity. Family Zone will send helpful explanations of the age-appropriate safety or risks of the web content that your Child is accessing. If desired, a Parent can add filtering and blocking to help protect your Child.

## Turn On Auto-Update

Both new and existing members should turn on Android auto-update to ensure you have the most recent security updates for all apps.

- In the Google Play Store, tap your name > Settings > General > Network preferences > Auto-update apps > Over Wi-Fi only

More information on auto-update is available from Google at <https://support.google.com/googleplay/answer/113412>

## Cyber safety on every device, everywhere

- Overview - [Family Zone Products Guide](#)
- Member Benefits Australia and New Zealand - [www.familyzone.com/anz/families/plans](http://www.familyzone.com/anz/families/plans)
- Member Benefits United States - [www.familyzone.com/us/families/plans](http://www.familyzone.com/us/families/plans)