

# Accept a Shared Parent Invitation in the iOS App

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Applies to: Insights or Premium Members

Parent app: Apple iOS

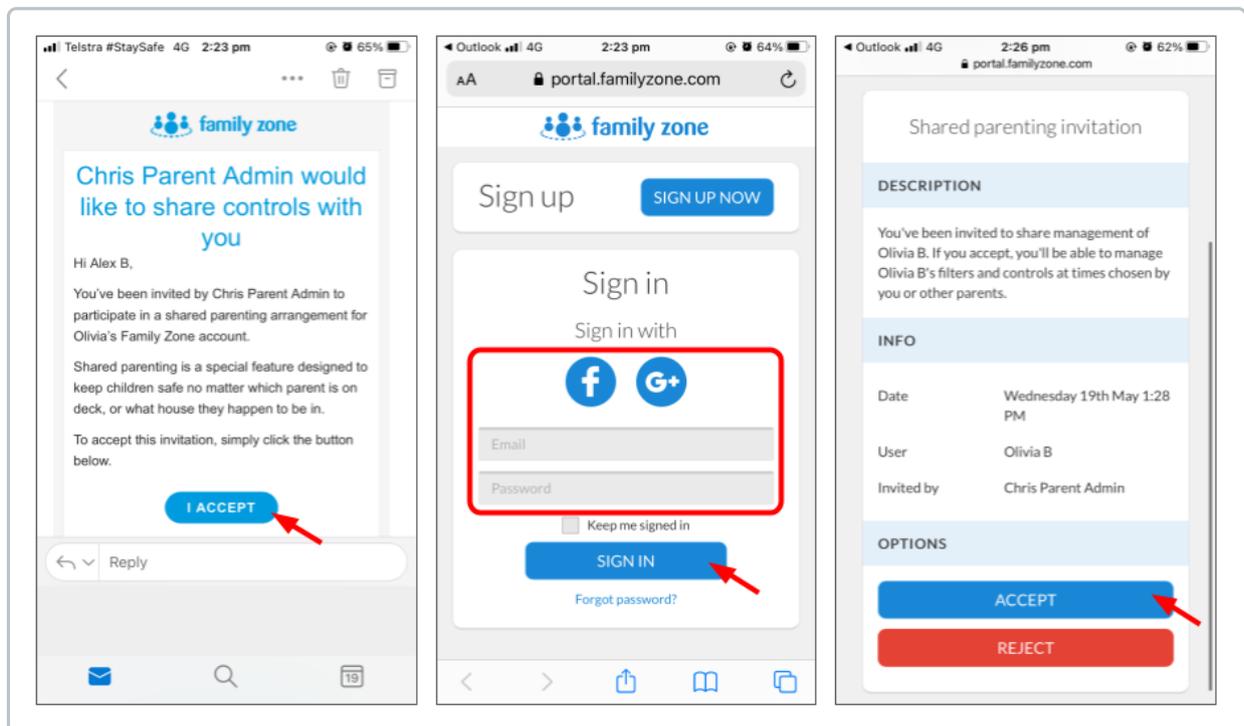
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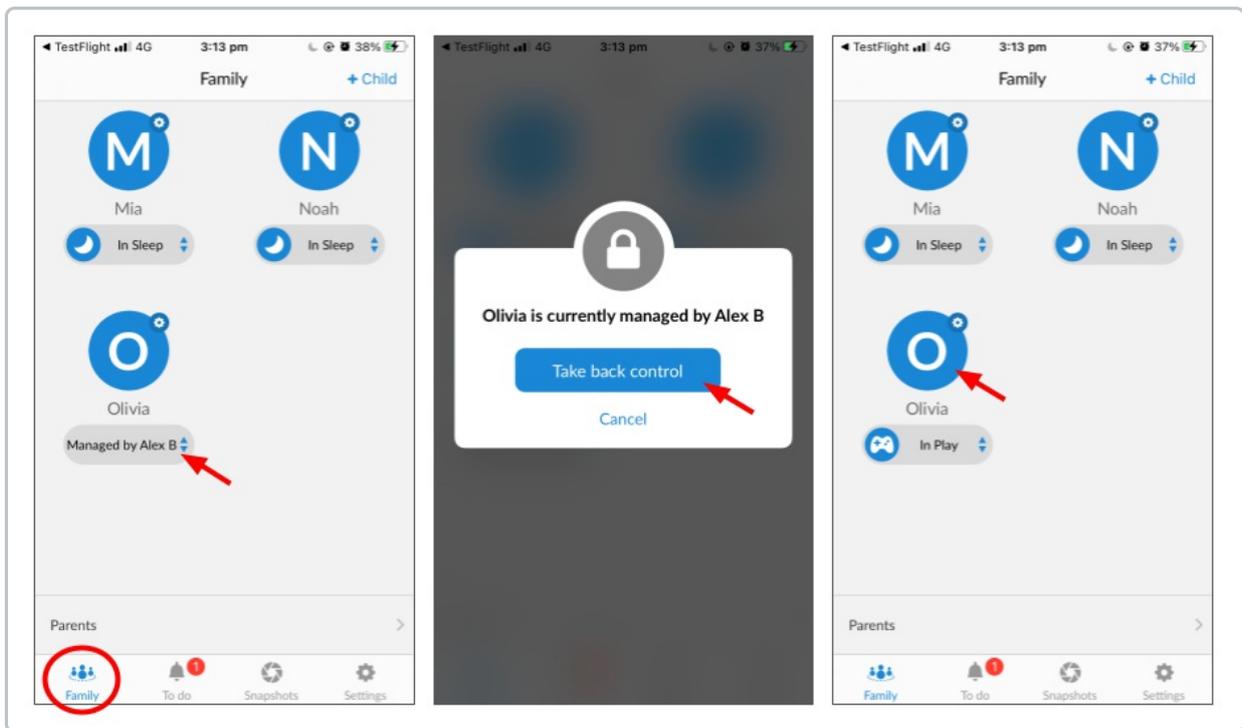
## Accept a Shared Parent Invitation

The first Parent to subscribe to Family Zone is the Primary Parent.

The other Parent or guardian living in a separate home must open their Family Zone account before the invitation can be sent.

On your iPhone or iPad:





1. Open your email app
2. Find the email invitation from Family Zone  
Look in the Inbox, Other or Update folders
3. In the email, tap I ACCEPT
4. A web browser opens  
Enter your email and password, use Facebook or Google to SIGN IN
5. In OPTIONS, tap ACCEPT
6. Close the web browser  
Open the Family Zone app
7. Under your Child's name, tap Managed by
8. Tap Take back control

Insights Members have a free account for monitoring a Child's online activity. Active is displayed while the free monitoring is running. Any Alerts about risky internet activity will be visible to both Parents.

Premium Members can filter and block web activity and device features like the camera. When the other Parent is a Premium Member they will see the daily filtering Routine instead of Active. Premium Members who are Shared Parents have separate schedules for the Play, Study, Sleep, and School times.

## Frequently Asked Questions

### Do I need to have a Premium Membership (a paid subscription)?

No. Shared Parenting is available to Insights and Premium Members.

## What is a Parent Versus a Shared Parent?

A Parent is a guardian in the home who is allowed to change the monitoring and edit Family details. A Shared Parent is a guardian or other parent with a separate Family Zone account with different monitoring rules for a Child's activity.

A Parent or Shared Parent can be used for any guardian such as grandparents or babysitters.

The Parent access is added or removed using the Family menu. The first parent (Primary Parent) adds Shared Parents through the Family section. The Shared Parent name and email is added to a Child's details.

- [Users and Parent Access Guide](#)
  - [Shared Parenting Guide](#)
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