

Troubleshooting Child is Viewing Inappropriate Search Results

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Applies to: Premium Members

My child is able to view inappropriate content and images through search

1. To protect your child we recommend turning on SafeSearch
 - [How to Manage SafeSearch in the iOS App?](#)
 - [How to Manage SafeSearch in the Android App?](#)
 2. If the Child is viewing inappropriate suggestions inside YouTube, check and set the age restrictions
 - [How to Turn On YouTube Restrictions in the iOS App?](#)
 - [How to Turn On YouTube Restrictions in the Android App?](#)
 3. Verify your Child's birthday and Age Profile are correct
 - [Change a Child's Details](#)
 - [Change Your Child's Age Profile](#)
 4. On your Child's device, open Safari, Chrome or a web browser and go to the diagnostic page
<http://www.home.tools/>
 5. If your child is using a search other than Google or Bing, sign in to your Connect App and change your Child's filtering rules
 - [Customize Filtering Rules](#)
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