

# Family Zone Subscriptions Guide (Australia and New Zealand)

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**Applies to:** Premium Members in Australia and New Zealand

**Please note:** Not applicable to US customers

Article type: Getting started

## Subscriptions in Australia and New Zealand

Family Zone offers two subscription types:

- Family Zone Insights
- Family Zone Premium

As a Insights or Premium Member, you don't need to install and learn different parental control apps for each type of device. Once you've installed Family Zone on your Child's devices, Family Zone does the rest for you. There's no limit to how many devices you can monitor with your subscription.

### Family Zone Insights

Family Zone Insights help Parents monitor a Child's internet activity.

- Access on demand and weekly reports of online activity
- Online Safety Expert advice
- Monitor online behavior
- See the last known location of your Child's phone or tablet

### Family Zone Premium

Family Zone Premium adds filtering of apps, web content, and devices.

- Predefined filters block adult content
- Set your Child's screen time
- Manage social media and online gaming
- Restrict YouTube access

### Free Trial

First time customers can sign up for a 30-day free trial of the Premium filtering.

After 30-days, purchase a Premium Subscription or downgrade to an Insights Subscription.

Family Zone Insights

Family Zone Premium

Free Trial

Compare Subscription Features

Get Started

Go Premium

Cancel Anytime

Go Back to an Insights Subscription

Check Your Subscription

Benefits and Pricing

## Compare Subscription Features

Compare features and pricing at

<https://www.familyzone.com/anz/families/plans>

## Get Started

A Parent's first step is to install the Connect App on your Android or iOS device and sign up. Enter your Child's name and age at the end of the installation.

The second step is to install the Connect App on your Child's devices. Select your Child's name during the install. Family Zone starts working as soon as the install is done.

- See how to install Family Zone Connect on Android, iOS, Windows, macOS or Chromebooks in [Getting Started](#)

## Go Premium

Upgrade to a Premium Subscription at any time in Google Play or the App Store to get the added benefits of filtering.

- [Buy a Premium Subscription in Google Play](#)
- [Buy a Premium Subscription in the App Store](#)

## Cancel Anytime

### Go Back to an Insights Subscription

Yes. Cancel your Premium Subscription anytime and automatically downgrade to the Insights Subscription.

- [Cancel a Google Play Subscription](#)
- [Cancel an App Store Subscription](#)

Premium Subscribers in Australia and New Zealand who purchased their subscription on the website before 2021, see:

- From your Android or iOS device, go to **Settings > Manage subscription**
- Then complete the steps in [Cancel from the Web Portal](#)

## Check Your Subscription

Find renewal dates and subscription details on a Parent's Android or iOS phone or tablet:

- [Find Subscription Details in Google Play](#)
- [Find Subscription Details in the App Store](#)

## Benefits and Pricing

- Overview - [Family Zone Products Guide](#)
  - Member Benefits Australia and New Zealand - <https://www.familyzone.com/anz/families/plans>
  - Terms of Service and Privacy Policy  
Australia and New Zealand - <https://www.familyzone.com/anz/legal>
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